

## From Good to Great

Teams that perform at the highest standard don't just happen. It takes time and investment to create teams of people who work well together and who contribute their varying strengths and attributes to make a real difference. We know that each and every team is different, but the component parts that predict a team's success or failure are widely known and can be developed to make sure success isn't something that is left to chance.

This course will help teams to shift from well performing to a level of high performance.

### What will you learn?

- ⇒ Understand the values and culture in a high performance team environment.
- ⇒ How to define team success.
- ⇒ Create a team charter as the basis for developing your own high performing team.
- ⇒ How to effectively resolve team conflict and use this as a driver for improved performance.
- ⇒ Build an environment of collaboration both within and between teams.
- ⇒ Develop individual and team communication and decision-making skills.

### What will you cover?

- ⇒ Types and characteristics of differing teams
- ⇒ The benefits for a high performing team
- ⇒ Effective team leadership – understand your own style
- ⇒ Communicating in a high performing team
- ⇒ Delegating and empowering the team
- ⇒ Communicating and working within the team
- ⇒ Decision-making styles
- ⇒ The importance of creativity and innovation
- ⇒ Getting the most value from team meetings
- ⇒ Creating collaboration within and between teams
- ⇒ Conflict resolution in a high performing team
- ⇒ Create a positive individual and team plan of action to embed learning

### Who is it for?

This course is for any teams who wish to accelerate their collective effectiveness to the next level to improve cohesiveness, engagement and productivity.

### How long will it take?

Two days